#### **OUR MISSION**

Working with our compassionate community, we will end pet homelessness and animal suffering.

#### **OUR COMMUNITY COMMITMENT**

As an organization, the Dumb Friends League is guided by:

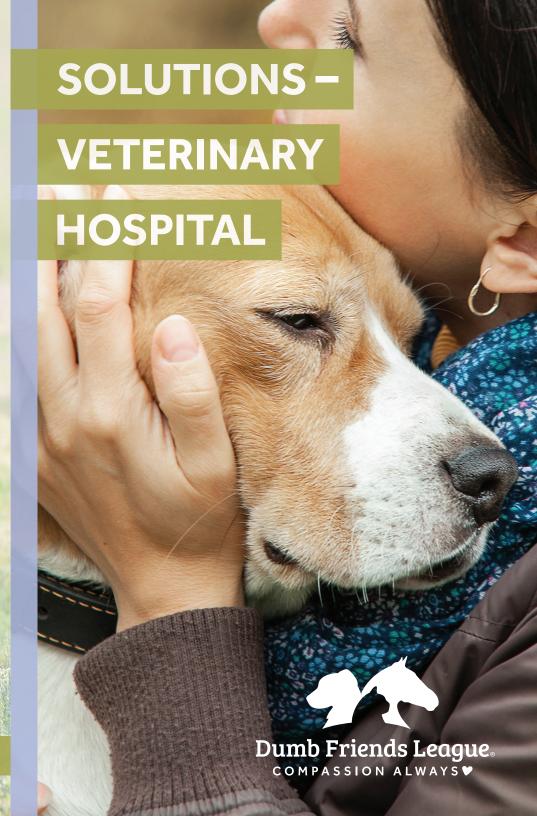
**Compassion** for all animals that come through our doors—whether they are lost, relinquished or suffering, we will give them the treatment and care they need.

**Compassion** for every person that enters our facilities—whether they are here to adopt, here to find their lost pet or here because they are unable to care for their pet and trust us to treat it with love and kindness.

**Compassion** for people and animals in our community—providing spay/neuter services at reduced fees, investigating instances of animal mistreatment and neglect, offering behavior counseling to pet owners and delivering humane education to teach respect for animals.



To learn more or to make a donation to the Solutions – Veterinary Hospital visit ddfl.org/hospital or call 303.751.5772.



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No pet should suffer from untreated injury or disease. The Dumb Friends League Solutions – Veterinary Hospital exists to prevent and alleviate suffering in pets whose caretakers would otherwise be unable to provide this care. Patients receive preventive care, such as vaccinations and wellness examinations, as well as a broad spectrum of lifesaving medical and surgical interventions that give the pet the most comfortable life possible.

# SOLUTIONS – VETERINARY HOSPITAL HAS FIVE GUIDING PRINCIPLES

#### Prevent animal suffering

Pets in struggling households have an increased risk of developing painful and debilitating diseases because of decreased vaccination rates, nutritional deficiencies and lack of annual veterinary examinations to identify progressive diseases in their early and treatable stages. When families are living in poverty, it is common to be overwhelmed with urgent issues. Investing in disease prevention is understandably not often prioritized over meeting basic needs of food, housing and safety. Widespread vaccination will mitigate the prevalence of infectious diseases, such as parvovirus and rabies, throughout our community. With accessible protection through vaccinations, pets will not have to suffer painful diseases, and people will be at lower risk of exposure to rabies.

#### Alleviate animal suffering in our community

All animals feel pain. An owner's inability to treat a debilitating condition should not result in the suffering or death of the pet. Every day at

Solutions – Veterinary Hospital, surgeries are performed to heal treatable conditions, such as intestinal obstructions, advanced infections, tumors and severe dental disease. Many of these pets are brought in by loving pet parents who are desperate to give their pet the care it deserves.

## Help as many animals as possible

Solutions – Veterinary Hospital doesn't provide all services available in a general veterinary practice but offers skilled, comprehensive physical examinations, necessary tests, digital radiography and effective treatments at highly subsidized fees. An owner's inability to pay does not delay care. Treatment decisions are based on the most efficient path to providing a good quality of life for as many animals as possible as opposed to providing the longest life possible for a few animals.

## Enhance the dignity of those we serve

At Solutions – Veterinary Hospital we understand that without our clients' willingness to humbly ask for assistance, we would not have the opportunity to prevent or to alleviate suffering in their pets. Barriers to obtaining care are minimal so more animals in need can be helped. We clearly communicate to all clients that Solutions – Veterinary Hospital exists for pets who

have no other options, and we direct clients who are not in financial need to the excellent veterinarians in our community.

# Work collaboratively with the veterinary community

The amount of suffering relieved, the number of animals served and the strength of the safety net for pets in our community will be determined in large part by our veterinary and animal welfare partners working together. The Dumb Friends League is committed to serving those in most need and continuously works to achieve that goal.

